



Lynwood School of Veterinary Nursing

CPD programme 2019 Courses for veterinary professionals

October 21st 2019 9.30am – 12.30pm

What are my monitors telling me (and what are they not)?

Professor Derek Flaherty BVMS, DVA, DipECVAA, MRCA, FHEA, FRCVS. RCVS and European Recognised Specialist in Veterinary Anaesthesia and Analgesia
Anaesthetic monitoring equipment is often purchased by veterinary practices without a full understanding of what information it can provide. Even more importantly, the limitations of the equipment may not be appreciated, which can lead to misinterpretation of the data being presented and inappropriate treatment of the patient. This session will explore the common electronic devices used for monitoring anaesthetised patients, and will highlight precisely what information can and cannot be taken from them, as well as exploring some misconceptions associated with this.



THIS LECTURE INCLUDES BRUNCH £70+ VAT

September 10th 2019 4pm-6.30pm

Compliance, Confidence and Competence with Nursing Consultations with Nicola Ackerman



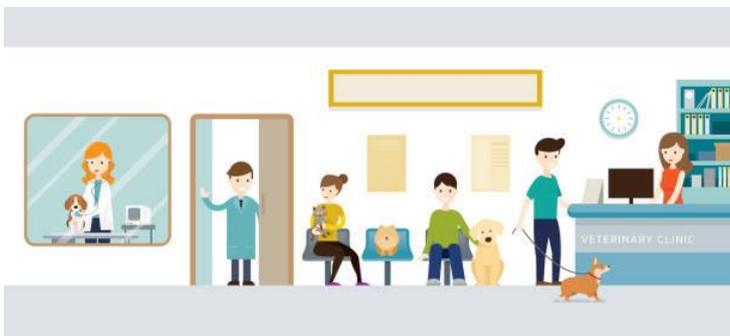
Nicola Ackerman is Senior Medical Nurse at The Veterinary Hospital Group Ltd in Plymouth and holds a Certificate in Small Animal and Exotic Nutrition. She was the 2010 BVNA Veterinary Nurse of the Year, and the 2011 Blue Cross Veterinary Nurse of the Year.

This is a much requested CPD event that is aimed at those who want to set up nursing consultations, increase confidence in carrying out clinics and improving client compliance/relationships and boost practice profits alongside nurse confidence and competence.

THIS LECTURE INCLUDES AFTERNOON TEA £35+VAT

December 4th 2019 7pm-9pm

Excellent Client Care - What, How, Why, Why Not with Philip Webb



has worked in customer service for over 20 years, the last 12 years in the veterinary industry.

In this fun, informative session, Phil offers lots of practical tips on how to offer excellent client care in the veterinary practice. The session is split into four areas, exploring exactly what

excellent client care is, how we can offer it, why it is so important and why we sometimes don't offer it. This session is aimed at new and experienced veterinary receptionists and any other members of the team who want to offer the very best customer service to their clients.

THIS LECTURE WILL INCLUDE HOT FOOD £25+VAT

Upcoming Topics...



Bereavement

Fluid Therapy

Mental Health and Mindfulness

Wound Management

Keep checking our website and follow our Facebook page for dates and further details!

For our address details and to book any of these courses please complete the online booking form on our website www.lsvn.co.uk