



SCHOOL OF VETERINARY NURSING

Lynwood School of Veterinary Nursing Learner Behaviour Policy

Lynwood School of Veterinary Nursing (LSVN) vision is;

'To provide excellence in veterinary nurse training that surpasses expectations'

The staff at Lynwood School of Veterinary Nursing (LSVN) wants its learners to enjoy their experience at College and be able to maximise their potential through their individual learning journey.

We expect all learners to demonstrate a professional and mature approach to their peers, the college team and colleagues in the workplace. You should respect the opinions and rights of others at all times.

LSVN embraces diversity and believes that every individual has the right to work and study in an environment which is free from discrimination and that promotes a highly effective learning environment.

In order to promote this ethos, the college has adopted the following values:

- ✓ A spirit of co-operation and understanding between all learners and staff based on mutual respect, teamwork and trust.
- ✓ An environment that is built on tolerance and openness within high professional standards.
- ✓ A commitment to dealing with oppressive behaviour, harassment or bullying.
- ✓ A culture where diversity is celebrated and all learners and staff are valued equally.
- ✓ An environment of equality of opportunity that encourages an understanding and appreciation of the needs of others.
- ✓ All learners, staff and partners have responsibility to act with integrity which supports and promotes these values and vision.



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General Principles

- Learners are expected to behave in a courteous and respectful manner to fellow learners, staff and members of the outside community.
- Learners are expected to observe all lawful regulations i.e. Health & Safety
- Learners are expected to adhere to speed limits whilst on Hampton Business Park premises.
- Learners are expected to follow directions relating to their attendance and studies as given by staff at the College.
- Learners should always show respect to and in the environment (classrooms, Zoom sessions, equipment/facilities with care).
- Poor behaviour will not be tolerated and the College's Disciplinary Procedure may be invoked.
- Any behaviour that constitutes a criminal offence will not be tolerated and will be reported to the relevant agency.
- Any behaviour that damages the good name of the LSVN or brings the LSVN into disrepute will not be tolerated and could result in removal from programme.
- Harassment and bullying can take a variety of different forms ranging from repeatedly ignoring a fellow learner or subjecting them to unwelcome attention, to intimidation, humiliation, ridicule or offence.
- More extreme forms of harassment and bullying include physical threats or violence. Harassment and bullying may consist of a single incident or a series of incidents. Harassment and bullying behaviour may not always be intentional, but is always unacceptable, whether intentional or not. Differences in individuals' attitude, background or culture can mean what is perceived as harassment by one individual may not seem so to another.
- Every individual has a responsibility to behave in a way that is not offensive or likely to cause injury or offence to others.



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- Every individual has a responsibility to acknowledge that the views and opinions held by others may not always coincide with their own; such differences are unlikely to constitute harassment however the failure to acknowledge them could.
- Each individual has a responsibility to behave professionally and responsibly when offline and online and to ensure that they do not contravene any internet or social media policy set out by the College, awarding body or professional body.

Expectations of learners:

- To arrive on time and ready for lectures (Onsite and Zoom), tutorials and meetings with College staff.
- Learners attending online Zoom sessions is mandatory and should have their camera and mic turned on for the duration of the lesson.
- Learners are to inform the College **no later than 09.15** if they are running late or will be absent from College or Zoom session.
- Not to use mobile telephones for accessing social media, messaging, calls or any activities unrelated to the lecture.
- Not to use other electronic devices for purposes other than that outlined by the Tutor.
- To engage fully in the session and participate in all planned activities included within the lesson.
- Not to be disruptive, including talking to other learners during lectures, planned activities and tutorials unless as part of a discussion/activity instigated by the Tutor.
- Not to eat during onsite lectures.
- To refrain from using offensive language at all times when in the College environment or representing the College in person or via Zoom, taking into consideration other people in the environment.
- Comply with all College policies.

Consequences and possible actions

Learners, whose behaviour is considered inappropriate, may be asked to leave the planned activity/lesson and this incident will be reported to the Quality Manager and Heads of School.

Depending on the circumstances of the incident(s), action may be taken against the individual under the College's Learner Disciplinary Procedure.



Under no circumstances should any learner be under the influence of a substance, alcohol, chemical or non-prescribed drug whilst at College or attending online Zoom lessons.

Learners are expected to abide by relevant Code of Professional Conduct

No derogatory comments are to be made about any learner, LSVN staff member or professional colleague, including on social networking sites.